Ottawa | devhenrietha@gmail.com | +1-613-286-0193 | Website | GitHub | LinkedIn

PROFILE

- Results-driven and experienced Product Manager with a proven track record of delivering high-quality software products on time and within budget.
- Experienced in stakeholder collaboration, product vision definition, and data-driven decision-making.
- Possessing strong proficiency in agile methodologies and cross-functional teamwork.
- Possess a strong ability to understand customer needs and enhance overall product experience.
- Applied time management skills while working full-time and simultaneously getting a full-time MBA with excellent grades.

KEY SKILLS

<u>Technical Skills and Tools:</u> Agile Methodologies | Product strategy and roadmap | Requirements gathering and prioritization | JIRA | Trello | Microsoft Team Foundation Server (TFS) | Design Thinking | Postman/Insomia | Figma | Google Analytics | Google Forms | Hotjar | Microsoft 365 | JavaScript | React | Angular | Vue | Java | Spring Boot | Cube.js | Node.js | Database (MySQL, PL/SQL, PostgreSQL) | GitHub/GitLab | Sassy Cascading Style Sheets/Cascading Style Sheets (SCSS/CSS) | Docker

Soft Skills: Communication | Cross-functional collaboration | Leadership | Listening | Organisation | Research skills

WORK EXPERIENCE

Product Manager Apr/2022 - Present

F5 Communication Ltd.

- Demonstrated the ability to align product vision, strategy, and roadmap through effective collaboration with stakeholders and engineering teams.
- Prioritized features and user stories, resulting in a 27% increase in customer satisfaction.
- Reduced development time by 15% through clear communication of product requirements and goals.
- Leveraged data analytics for data-driven decisions, leading to a 10% increase in user engagement.

Software Developer Feb/2022 - Apr/2024

Clear Channel International | Projects: Asset Management, Media Planning, Platform, Reporting

- Developed website architecture and applications, ensuring the successful delivery of four projects on time and within budget.
- Led full project lifecycle, achieving a 20% increase in client satisfaction.
- Designed & developed APIs, improving performance by 10% and reducing response time by 15%.

Software Developer May/2021 – Dec/2021

Ecobank Transnational Inc. | Projects: Central Remittance Hub, Mowali, MoneyGram, Ace, Compliance Monitoring Portal

- Collaborated on projects, contributing to a 32.8% revenue increase.
- Built and integrated services using Java, PL/SQL, MySQL, and JavaScript.
- Led peer-review sessions, reducing software defects by 13% and improving code quality by 9%.

Software Developer

Apr/2020 - May/2021

Parkway Projects Ltd. | Projects: Payzone, Bank 3D, IDEC (Import Duty Exemption Certificate)

- Successfully deployed projects, improving user experience by 12%.
- Increased user engagement by 14.3% through interactive site development.
- Authored documentation for Bank3D payment gateway.

Software Developer (Intern)

Apr/2019 - Mar/2020

F5 Communication Ltd.

- Developed web applications for clients, contributing to over 73% successful project deliveries.
- Maintained brand consistency throughout the design, ensuring a cohesive user experience.
- Gathered user feedback, leading to a 6% increase in user satisfaction.

Project Manager

Nov/2016 - Apr/2019

Harthy's Empayar Ltd.

- Managed budgets, achieving a 27% cost reduction.
- Monitored progress and resolved bottlenecks, resulting in a 42% increase in on-time project delivery.
- Trained team members to enhance overall productivity.

EDUCATION AND CERTIFICATIONS

Master of Business Administration (MBA), Concentration in Management & Change Jan/2024 - Present

Sprott School of Business, Carleton University, Ottawa, Ontario

Expected Graduation: Dec/2024

Bachelor of Science, Major in Biochemistry

Mar/2011 - Apr/2015

Bayero University, Kano

Certifications

- Professional Scrum Product Owner (PSPO)
- Professional Scrum Master (PSM)
- MBA Math
- The Hong Kong University of Science and Technology --- Server side Development with NodeJS, Express and MongoDB
- Docker Essentials & Building a Containerized Web Application
- Modern JavaScript: ES6 Basics

EXTRACURRICULAR AND VOLUNTEER EXPERIENCE

Corps Member Nov/2015 - Nov/2016

National Youth Service Corps

- Organized fundraising events, contributing to a 12% increase in donations.
- Led and managed outreach programs that empowered over 20 women with essential financial skills. This accomplishment earned me the prestigious Lagos State Award.